

# What to Do for MBA Students after Changing CEIBS Account Password

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After you change your CEIBS account password, totally you need to change two settings both for your MBA printer and student sharing space. You need to reconnect all the public MBA printers and student sharing space to input the new password into the Credential Manager (Windows) and Keychain (Mac), otherwise, they will not work.

## Windows

Symptom: The document failed to print.

Solution: Open Control Panel -> Credential Manager, find hydra-0030 and click Edit. Input new password and Save.

The same location for the credential of student sharing space on windows 8/10 is like below, find mbafs.ceibs.edu and click Edit. Input new password and Save.

## Mac

Symptom: Always hold for authentication and task can't be finished.

Solution: Open Go -> Utilities -> KeyChain Access,

Input hydra or MBA as keyword to find printer items, Double-Click it. In Attributes Tab of popup window, check Show password and input new one, and Save Changes.

In addition, input box as keyword to find student sharing space items, Double-Click it. In Attributes Tab of popup window, check Show password and input new one, and Save Changes.

